



Ambassadors  
of  
Reconciliation™

## Interview Agreement

*“Come to me all you who are weary and burdened  
and I will give you rest.”* Matthew 11:28

To talk to a reconciler about reconciliation services, print out and complete this form and fax to 888-656-2523 or mail to **Ambassadors of Reconciliation, P.O. Box 81662, Billings, MT 59108-1662 USA**. Then call 406-698-6107 to set up an appointment or indicate that we should call you.

Thank you for your interest in reconciliation. **Our goal** at Ambassadors of Reconciliation is to help guide Christians involved in conflict to remember their reconciliation with God and to reconcile with one another as children of God (2 Corinthians 5:16-21).

**We believe** that the Bible provides thorough guidance and instruction for faith and life (2 Timothy 3:16-17). Therefore, beginning with what God has done for us through Christ, we base our services on scriptural principles rather than those of secular psychology or psychiatry. God’s Word urges us to live in peace with each other by promoting understanding, personal responsibility, justice, and reconciliation (Romans 12).

**Description of Services** – Ambassadors of Reconciliation offers different levels of Christian reconciliation services. We provide **conflict coaching, consultation** and **written resources** to help individuals and church leaders explore ways to resolve disputes personally and privately. We also provide **mediation**, an informal process in which one or more mediators meet with all of the people involved in the conflict to help them arrive at a voluntary settlement of their differences. When congregations or other organizations struggle with conflict, we provide **conflict intervention services**, which include *teaching, interviewing* for gathering data and coaching, *mediating* a few key parties, *evaluating* data, and *reporting* findings and recommendations. Finally, we provide **arbitration**, a more formal process in which one or more arbitrators hear each side's arguments and render a legally binding decision. All of our services are provided according to the *Rules of Procedure* found in *Guidelines for Christian Conciliation* published by Peacemaker Ministries®. The *Rules* are incorporated in this agreement by reference as set forth in their entirety. (The *Rules* can be viewed online at [www.peacemaker.net/guidelines](http://www.peacemaker.net/guidelines); then select “Rules of Procedure for Christian Conciliation”).

**Not Legal Representation** – Christian reconciliation may be used to resolve legal disputes (Matthew 5:23-26; 18:15-20; 1 Corinthians 6:1-8). Even so, our reconcilers *do not* provide the kind of legal advice and advocacy that can be obtained through a personal attorney. We work with and for all of the people in a dispute helping them to find a mutually satisfactory agreement. Therefore, if you are concerned about your legal rights, you should consult with an independent attorney who would be willing to accompany and advise you, if you deem it necessary, during the reconciliation process.

**Fees** – **There is no fee charged for a 30-minute initial consultation.** After initial consultation, our reconciliation fees are charged at \$150.00 per hour for actual reconciliation services and preparation time, plus expenses. Travel time is charged at half the normal rate. Expenses include such things as long distance phone calls, materials, and traveling expenses (i.e., meals,

transportation, lodging, etc.). Those who need help with fees are encouraged to apply for reduced fees, based on need.

***Confidentiality*** is an important aspect of the conciliation process and **we will carefully guard the information you entrust to us**. However, **we may need to divulge information to appropriate authorities** if there is a clear indication that someone might otherwise be harmed (see *Rules of Procedure 16 and 17*). We ask that **you agree** not to discuss our communication with people who do not have a necessary interest in the reconciliation process. By participating in this process, **you agree** to treat all dealings with us in regard to this dispute as settlement negotiations, which means they will be inadmissible in a court of law or for legal discovery. Furthermore, **you agree** that you will not try to force any reconciler to divulge any information acquired during reconciliation or to testify in any legal proceeding related to this dispute.

***Our Commitments to You*** – We desire that parties be given the opportunity to tell their story in a safe environment and to lay their burden at the foot of the cross. To that end we will:

- Listen with caring, compassionate concern, seeking to understand and to be supportive.
- Provide you with the opportunity to tell us what is needed for healing and restoration.
- Bring the Gospel to bear as we have opportunity, including confession and forgiveness.
- Provide biblical coaching to help you live out your vocation as children of God in your disputes.
- Keep confidences, only reporting to authorities what is appropriate or required by law (see above on *confidentiality*).
- Make recommendations for the development of future reconciliation ministries and other support groups within the church as may be appropriate to your situation.

If you have any questions about this agreement, please speak with one of our staff. If these terms are acceptable to you, please acknowledge with your signature below.

Signed: \_\_\_\_\_ Date: \_\_\_\_\_

Print Name: \_\_\_\_\_ Phone: \_\_\_\_\_

Please complete the following:

Check one:        I will call Ambassadors of Reconciliation for an appointment.  
                         Please have someone call me for an appointment at number listed above.  
                         Best times to call are \_\_\_\_\_

In the space below, briefly describe the situation for which you are seeking help:

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